


# Where Do I Go Guide

## WHAT I NEED:

## WHERE TO GO:

Money Withdrawal	CTFCU ATMs and Drive-Thrus CO-OP ATMs	
Check Deposit	CTFCU Mobile App, ATMs* and Drive-Thrus	
Loan	Digital Application: <a href="http://carolinatrust.org">carolinatrust.org</a> Phone: 843.448.2133, ext. 2	
Loan Payment	Drive-Thrus Transfer funds via online; exact amount in mobile Transfer funds via E-Z Teller: 843.448.2133, ext. 1 Check by Phone: 843.448.2133, ext. 2  Credit Card Payments via Online Banking only	
Card Services	Credit Lost/Stolen: 800.654.7728 PIN Now Credit (new/reset): 800.527.7728  Debit Lost/Stolen: 888.918.7810 PIN Now Debit (new/reset): 866.985.2273	
Wires	Previously Authorized: use same procedure First-Time Wire: request via Online Banking	
General Questions	Phone: 843.448.2133, ext. 2	

**Please visit our website and social media pages for up-to-date information.**

\*Visit [carolinatrust.org](http://carolinatrust.org) to identify deposit capable ATM locations.